

PSP OPERATOR TRAINING

Virtual ICAT (IOSA Conformance Auditor Training) | 3-day live event per quarter

R-ICAT Recurrent Computer-Based Training | Offered annually after new ISM is published

On-Site ICAT | 2-day event available upon request

IOSA CAR CLOSURE

PROS Support Advisors will work together with the Operator's Subject Matter Experts to:

- ✓ Understand the non-conformity
- ✓ Identify the root cause
- ✓ Identify the appropriate CAP
- ✓ Identify documentation to update
- ✓ Draft language to address the non-conformity
- ✓ Develop/identify appropriate implementation evidence
- ✓ Identify evidence to submit for CAR closure

LIVE IOSA SUPPORT

PROS Support Advisors (PSAs) can be onsite or remote depending on the Operator's preference for real-time assistance during their IOSA audit. PSAs will assist with the following:

- ✓ ISARP Interpretation
- ✓ Locating documentation & Implementation evidence
- ✓ Non-conformity clarification
- ✓ Observe interviews when requested

pros Support Program



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pros Support Program

The PROS Support Program is a subscription service tailored to Operators, with the objective of improving the efficiency of the IOSA process.

The services are based on PROS vast experience working with airlines, understanding the challenges and knowing how to maintain conformance within the IOSA program.

Your enrollment in PSP will return time and resources to your organization as an IOSA Operator.

PERSONALIZED BRIEFINGS

These presentations are tailored to the Operator and will provide an overview of IOSA and PSP as well as the Operator's current position in both programs. This is a great opportunity for new employees or employees with minimal exposure to IOSA to learn about the program.

The Benefits of Being a PSP Subscriber:

- ✓ IOSA Training
- ✓ PSP Summits
- ✓ IOSA Tools & Support
- ✓ Q&A Services
- ✓ IOSA Information & Updates
- ✓ Personalized IOSA Briefings for SMEs & Executive Management
- ✓ Continuous Conformance Monitoring
- ✓ Live IOSA Support
- ✓ IOSA CAR Closure Assistance

PSP Annual Subscription Tiers

- ✓ **PRO Standard**
ICAT, V-ICAT, R-ICAT, SUMMIT, Tools & Support
- ✓ **PRO Excel**
ICAT, V-ICAT, R-ICAT, SUMMIT, Tools & Support, Continuous Conformance Monitoring
- ✓ **PRO Elite**
ICAT, V-ICAT, R-ICAT, SUMMIT, Tools & Support, Continuous Conformance Monitoring, Live IOSA Support, IOSA CAR Closure

